



Terms and Information

Please read through this information and ensure that you are happy with each point before accepting the quote. Acceptance of the quote is agreement to these terms.

Project Details

Your quote is based on the work discussed at the time of viewing and is detailed accordingly. Please advise us before your booked slot if any changes have occurred since the quote visit and another visit will be arranged if necessary.

The quoted price is per room or space, regardless of time taken to complete the work. You will not be charged more if work goes slightly over the estimated time allowed and you will not be charged less if it is completed in less time.

The exception to the above is if something unforeseen occurs or is uncovered during the decoration, which is due to have a major effect on the decoration project timescale. In this instance we will discuss this with you and give an estimated cost for the additional time.

Working Space

In order to decorate your room or space we need to have access to all walls, woodwork and the ceiling. Therefore rooms need to be as clear of belongings and as much furniture as possible before we start. We appreciate that it's not possible to remove large items such as sofas and beds and these can be left in the middle of the room, we will cover remaining furniture until decoration is complete.

If you are unable to clear your room or need help, please let us know in good time before your booking. We are able to provide this as an additional service.

We generally need to unplug entertainment systems (TV, Sky boxes, DVD players) in order to access around sockets and also for the safety of the equipment. Wifi can normally be left connected if required.

Brushes generally need cleaning throughout the day for which we would require the use of a sink, which will always be left clean and paint free.

Surface Details

Surface repairs include a standard 'wear and tear' amount of minor repairs, hairline cracks, unwanted nail and screw holes, patching etc. For damage beyond this we advise booking a plasterer to do a skim prior to decoration.

For decoration of new plaster a drying period of at least seven days is required prior to decoration.

All door and architrave costs are based on the side facing the room being decorated.

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Paints and Materials

Paint costs are based on our recommended trade grade paints for the project as detailed on the quote. Other brands such as eco and designer paints can be supplied for a cost adjustment. We highly recommend Little Greene paint for it's eco credentials and quality

We are able to work with paints supplied by you, but advise that 'off the shelf' paints contain more water and less pigment so often require additional coats than our recommended paints, so using these would normally incur an extra cost for the additional time

Unless detailed otherwise, the quoted paint costs are based on one shade per room for walls and Pure Brilliant White for woodwork and ceilings. If you would like multiple shades in a room or a tinted shade for woodwork an adjustment to the materials cost will be required

General materials which are required for project are all included in the quote. These items include; primers, undercoats, fillers, power tool consumables, stain blocks, adhesives, sanding products, wood treatment products, furniture and floor wrap, tapes, cleaning products

Tester pots are not included in the quote but will be added to the final invoice if purchased by us

Other Trades

To ensure the quality of our work we are unable to work alongside other trades in rooms and spaces that are being decorated. It is recommend that, apart from sometimes flooring, decoration is the very last part of your project to be done. Please ensure other trades will not be present during the decoration booking

We offer an excellent site clean up service which can be carried out after other trades have finished. This is particularly useful after renovation work has been carried out and before decoration begins

Unless you have booked our site clean up service, the space being decorated needs to be in a 'ready to decorate' condition and we can not be responsible for cleaning up after other trades. Time spent cleaning before we are able to start the decorating work will be charged to the final invoice and may cause the decorating to be incomplete in the booked time slot

General Information

Preferred working hours are 8am - 4pm but can be flexible to suit you

We hold trade permits for Residentail Permit Areas so do not require your visitor permits to be used

The logo for Mandala Interior Decorating Ltd is a stylized, light purple mandala shape. It features a central vertical line with a small circle at the bottom, and two curved lines on either side that form a larger, open-bottom shape. The text is centered within this shape.

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